

Privacy Policy – for Visitors of Heitronics.com

We are very delighted that you have shown interest in our enterprise. Data protection is of a particularly high priority for the management of the HEITRONICS Infrarot Messtechnik GmbH. The use of the Internet pages of the HEITRONICS Infrarot Messtechnik GmbH is possible without any indication of personal data; however, if a data subject wants to use special enterprise services via our website, processing of personal data could become necessary. If the processing of personal data is necessary and there is no statutory basis for such processing, we generally obtain consent from the data subject.

The processing of personal data, such as the name, address, e-mail address, or telephone number of a data subject shall always be in line with the General Data Protection Regulation (GDPR), and in accordance with the country-specific data protection regulations applicable to the HEITRONICS Infrarot Messtechnik GmbH. By means of this data protection declaration, our enterprise would like to inform the general public of the nature, scope, and purpose of the personal data we collect, use and process. Furthermore, data subjects are informed, by means of this data protection declaration, of the rights to which they are entitled.

As the controller, the HEITRONICS Infrarot Messtechnik GmbH has implemented numerous technical and organizational measures to ensure the most complete protection of personal data processed through this website. However, Internet-based data transmissions may in principle have security gaps, so absolute protection may not be guaranteed. For this reason, every data subject is free to transfer personal data to us via alternative means, e.g. by telephone.

1. Name and Address of the controller

Controller for the purposes of the General Data Protection Regulation (GDPR), other data protection laws applicable in Member states of the European Union and other provisions related to data protection is:

HEITRONICS Infrarot Messtechnik GmbH
Kreuzberger Ring 40
65205 Wiesbaden
Germany
Phone: 0611-973930
Email: info@HEITRONICS.com
Website: www.HEITRONICS.com
Management: Hans-Juergen Bargenda, Alexander Klein

We have a data protection officer for our company. You can contact her by post (confidentially if you wish) at the above postal address with the addition “Confidential / To the Data Protection Officer”. If you have any questions about data protection and data processing, please contact our data protection team (Data Protection Officer (DPO) and Data Protection Coordinator) preferably in writing, e.g. by e-mail: datenschutz@heitronics.com

2. Collection of general data and information

The website of the HEITRONICS Infrarot Messtechnik GmbH collects a series of general data and information when a data subject or automated system calls up the website. This general data and information are stored in the server log files. Collected may be (1) the browser types and versions used, (2) the operating system used by the accessing system, (3) the website from which an accessing system reaches our website (so-called referrers), (4) the sub-websites, (5) the date and time of access to the Internet site, (6) an Internet protocol address (IP address), (7) the Internet service provider of the accessing system, and (8) any other similar data and information that may be used in the event of attacks on our information technology systems. When using these general data and information, the HEITRONICS Infrarot Messtechnik GmbH does not draw any conclusions about the data subject. Rather, this information is needed to (1) deliver the content of our website correctly, (2) optimize the content of our website as well as its advertisement, (3) ensure the long-term viability of our information technology systems and website technology, and (4) provide law enforcement authorities with the information necessary for criminal prosecution in case of a cyber-attack. Therefore, the HEITRONICS Infrarot Messtechnik GmbH analyzes pseudonymously collected data and information statistically, with the aim of increasing the data protection and data security of our enterprise, and to ensure an optimal level of protection for the personal data we process. The anonymous data of the server log files are stored separately from all personal data provided by a data subject.

3. Contact possibility via the website

The website of the HEITRONICS Infrarot Messtechnik GmbH contains information that enables a quick electronic contact to our enterprise, as well as direct communication with us, which also includes a general address of the so-called electronic mail (e-mail address). If a data subject contacts the controller by e-mail or via a contact form, the personal data transmitted by the data subject are automatically stored. Such personal data transmitted on a voluntary basis by a data subject to the data controller are stored for the purpose of processing or contacting the data subject. There is no transfer of this personal data to third parties.

4. Routine erasure and blocking of personal data

The data controller shall process and store the personal data of the data subject only for the period necessary to achieve the purpose of storage, or as far as this is granted by the European legislator or other legislators in laws or regulations to which the controller is subject to.

If the storage purpose is not applicable, or if a storage period prescribed by the European legislator or another competent legislator expires, the personal data are routinely blocked or erased in accordance with legal requirements.

5. Rights of the data subject

If your personal data is processed, you are a data subject within the meaning of the GDPR and you have the following rights against the controller:

a) Right of confirmation

Each data subject shall have the right granted by the European legislator to obtain from the controller the confirmation as to whether or not personal data concerning him or her are being processed. If a data subject wishes to avail himself of this right of confirmation, he or she may, at any time, contact any employee of the controller.

b) Right of access

You can request information from the controller at any time if and how we process your personal data, in accordance with the requirements of Art. 15 GDPR.

c) Right to rectification

In accordance with the requirements of Art. 16 GDPR, you have a right to rectification and/or completion against the controller if the processed personal data concerning you is incorrect or incomplete. The controller must rectify the data without undue delay.

d) Right to erasure (Right to be forgotten)

You may request the controller to erase your personal data and assert the right to be forgotten in accordance with the requirements of Art. 17 GDPR.

e) Right of restriction of processing

You may request the controller to restrict processing in accordance with the requirements of Art. 18 GDPR.

f) Right to data portability

You have the right to receive your personal data, which you have provided to the controller, in a structured, commonly used and machine-readable format, in accordance with the requirements of Art. 20 GDPR.

g) Right to object

In accordance with the requirements of Art. 21 GDPR, you have the right to object, on grounds relating to the particular situation, at any time to processing your personal data which is based on Art. 6(1)(e) or (f) GDPR. This may also apply to profiling based on these regulations.

As a responsible company, we do not use automated decision-making or profiling.

To assert the above-mentioned data subject rights, data subjects can contact our data protection team, i.e. data protection officer and data protection coordinator, either by post at the postal address stated in section 1 or by e-mail at datenschutz@heitronics.com.

6. Right to lodge a complaint with a supervisory authority

Without prejudice to any other administrative or judicial remedy, you have the right to lodge a complaint with a supervisory authority, in particular in the Member State of your habitual residence, place of work or place of the alleged infringement if you consider that the processing of your personal data infringes the GDPR.

The supervisory authority with which the complaint has been lodged shall inform the complainant on the progress and the outcome of the complaint including the possibility of a judicial remedy pursuant to Art. 78 GDPR.

7. Legal basis for the processing

Art. 6(1) lit. a GDPR serves as the legal basis for processing operations for which we obtain consent for a specific processing purpose. If the processing of personal data is necessary for the performance of a contract to which the data subject is party, as is the case, for example, when processing operations are necessary for the supply of goods or to provide any other service, the processing is based on Article 6(1) lit. b GDPR. The same applies to such processing operations which are necessary for carrying out pre-contractual measures, for example in the case of inquiries concerning our products or services. Is our company subject to a legal obligation by which processing of personal data is required, such as for the fulfillment of tax obligations, the processing is based on Art. 6(1) lit. c GDPR. Finally, processing operations could be based on Article 6(1) lit. f GDPR. This legal basis is used for processing operations which are not covered by any of the abovementioned legal grounds, if processing is necessary for the purposes of the legitimate interests pursued by our company or by a third party, except where such interests are overridden by the interests or fundamental rights and freedoms of the data subject which require protection of personal data.

In the context of the operation of our website, these are technical security measures to ensure the smooth operation and presentation of the website.

8. Provision of personal data as statutory or contractual requirement; Requirement necessary to enter into a contract; Obligation of the data subject to provide the personal data; possible consequences of failure to provide such data

The provision of your personal data to visit our website or for contact requests is neither legally nor contractually required. However, the provision of your personal data may be necessary to process a contact request. If you do not wish to provide your personal data, we may not be able to respond to a contact request.

9. Questions about data processing or data protection at HEITRONICS

If you have any questions about data processing or data protection in our company, please contact our data protection team, i.e. data protection officer and data protection coordinator, by e-mail at datenschutz@heitronics.com.